

Using Delay Logs and Machine Learning to Support Passenger Railway Operations

Willem Klumpenhouwer, PhD | Amer Shalaby, PhD PEng

TAL Research Meeting | January 25, 2022



UNIVERSITY OF TORONTO
FACULTY OF APPLIED SCIENCE & ENGINEERING
Transportation Research Institute

Logs, Events, and Incidents

ID	Topic or Cause	Delay	Location	
1	Platform Overshoot	3 min	Oakville	Incident 1
2	Broken Switch	18 min	Oshawa	
3	Priority to Other Train	6 min	Guildwood	Incident 2
4	Passenger Volume	5 min	Danforth	
5	Passenger Assist Alarm	10 min	Pickering	Incident 3

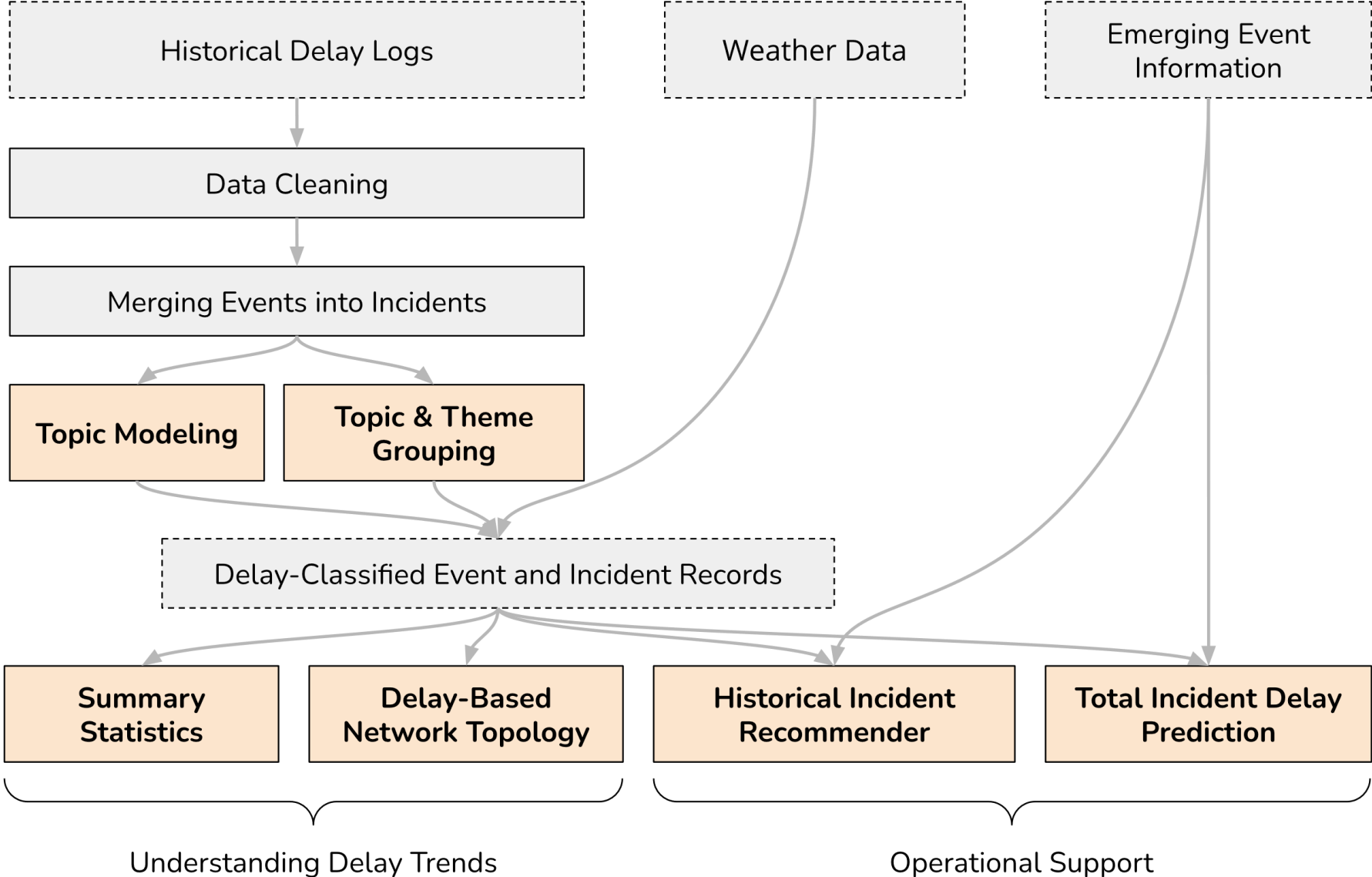


Research Questions

- **Where** do delays occur on the railway network?
- What types of delays are **most common** or **largest**?
- How are delays **connected** on the network?
- Can we provide **historical context** to an emerging incident?
- Can we make **predictions** about emerging incidents?

Goal is to **support** the dispatchers and operators

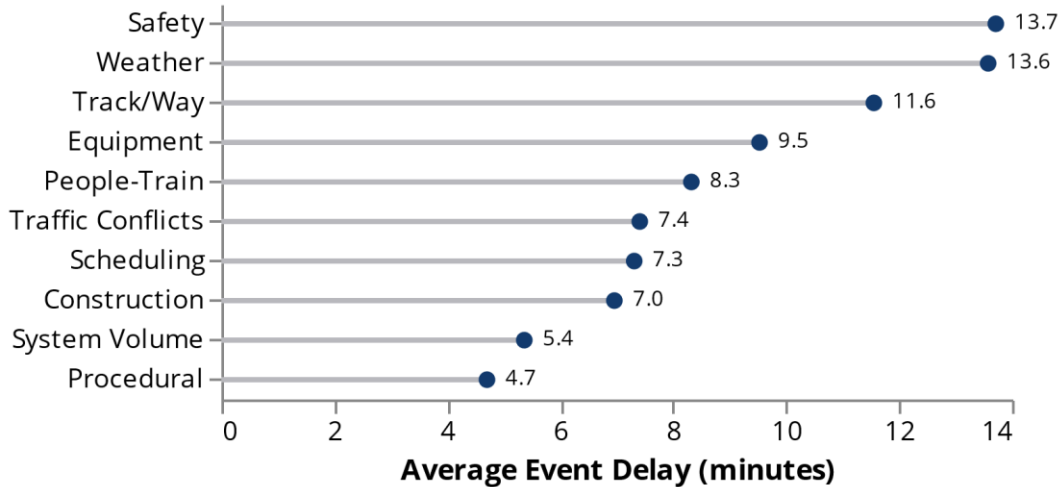
Modelling and Predicting Rail Delays



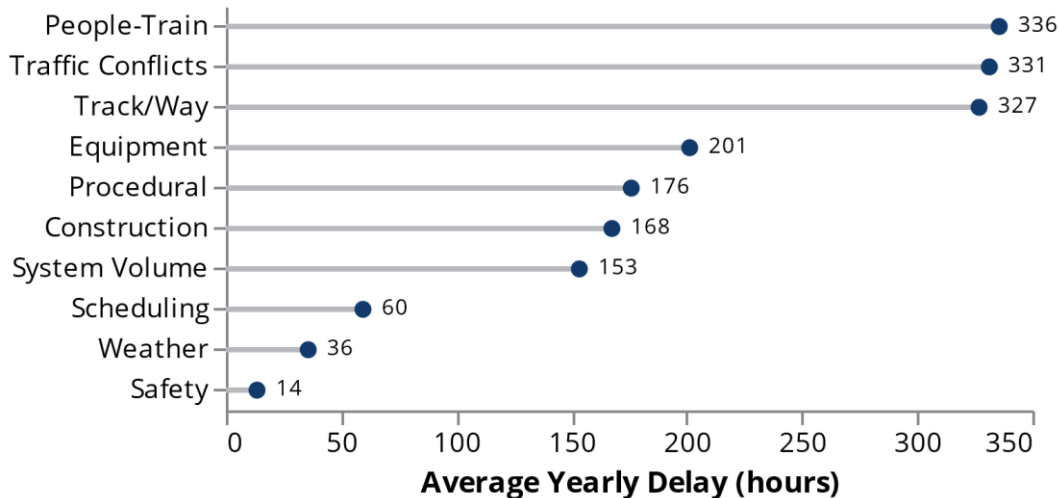
Summary Stats

70,904 categorized delays, 2015-2019

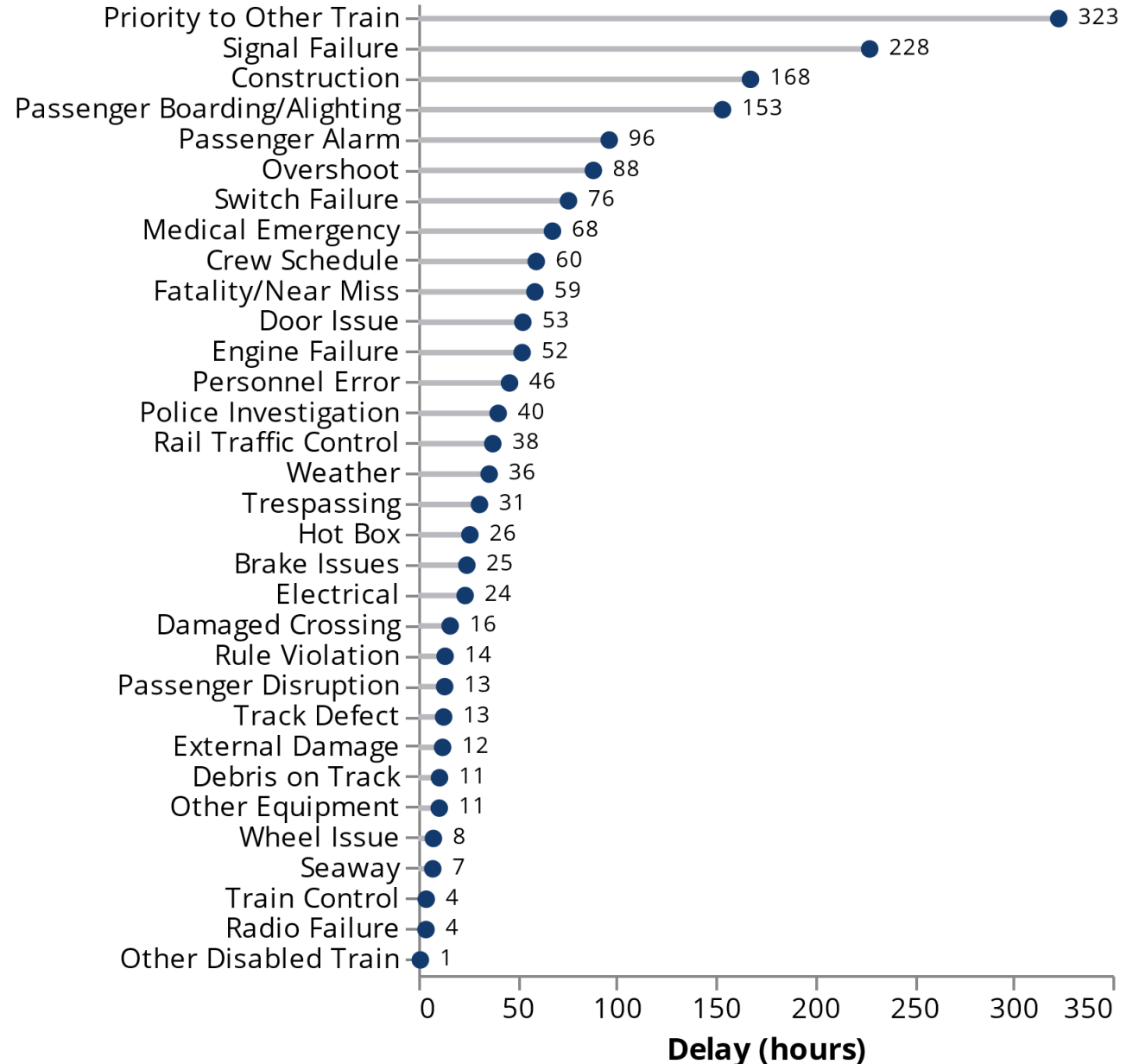
Average Event Delay by Theme, 2015-2019



Average Yearly Delay by Theme, 2015-2019



Average Yearly Delay by Topic, 2015-2019



Unfolding of an event

D. Spatcher: [Train A] was held 30 minutes at Union Station waiting delayed [Train B] to clear Newmarket sub.

T. Rainer: [Another Railway Dispatcher] reports crossover is not locking normal or reverse at Snider South. All trains through will have to take pass stop authority with one switch in hand. [Railway Maintainer] advised no ETA yet.

T. Rainer: [Train C] was delayed 15 minutes en route to Snider due to switch issue with crossover at Newmarket sub.

D. Spatcher: [Train D] was delayed 13 minutes at Aurora GO due to late arrival [Train C].

Topic Modelling

...was delayed 6 minutes at **Clarkson GO** due to **operational issue**. Heavy **passenger offloading**.

...5 minutes **departing Danforth GO** due to a **platform 5ft overshoot**...

...**cancelled acct ... running on T-2** due to **congestion resulting from severe weather**

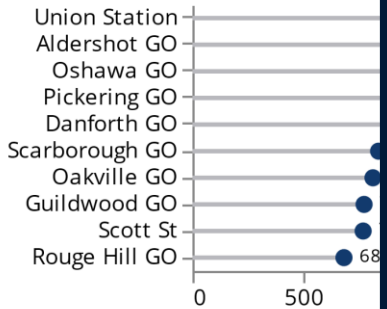
overshoot	platform	reverse	required	foot	<i>Platform overshoot</i>
alarm	false	coach	problem	priority	<i>Priority passenger alarm</i>
via	late	wait	follow	train	<i>Following a late VIA train</i>
wait	volume	exhibition	crew	heavy	<i>Heavy volumes at Exhibition GO</i>
switch	pnr	signal	issue	advise	<i>Switch/Signal maintenance issue</i>

Connecting

Two locations are

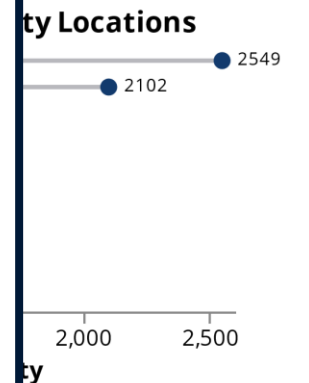
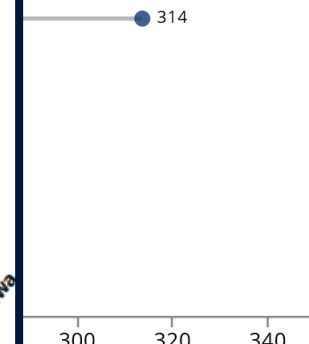
- Union Station-Aldershot GO
- Union Station-Oshawa GO
- Union Station-Danforth GO
- Union Station-Guildwood GO
- Union Station-Scarborough GO
- Union Station-Oakville GO
- Brant-Aldershot GO
- Union Station-Exhibition GO
- Port Credit GO-Credit
- Parkdale-Par

Top 10



Degree

How much a node is an "influencer" within the network



as a "bridge"

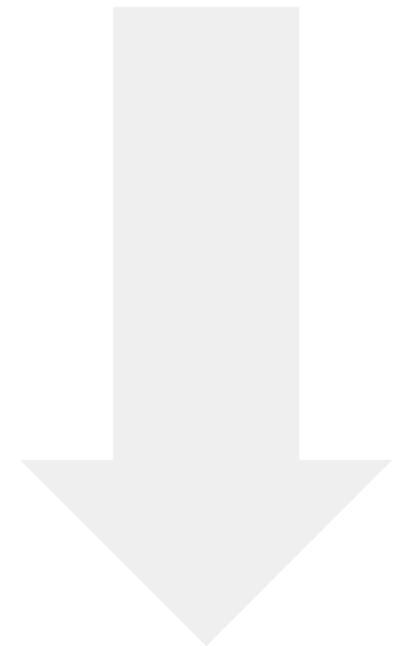
“Recommending” Historical Events

Find similar previous events that lend context to the current situation

Topic	Location	Vis	Temp	Time
signal failure	oshawa	good	normal	morning
signal failure	oshawa	poor	normal	morning
switch failure	oshawa	good	hot	midday
signal failure	brampton	good	normal	evening
priority to other train	oshawa	good	normal	afternoon
overshoot	burlington	poor	cold	morning

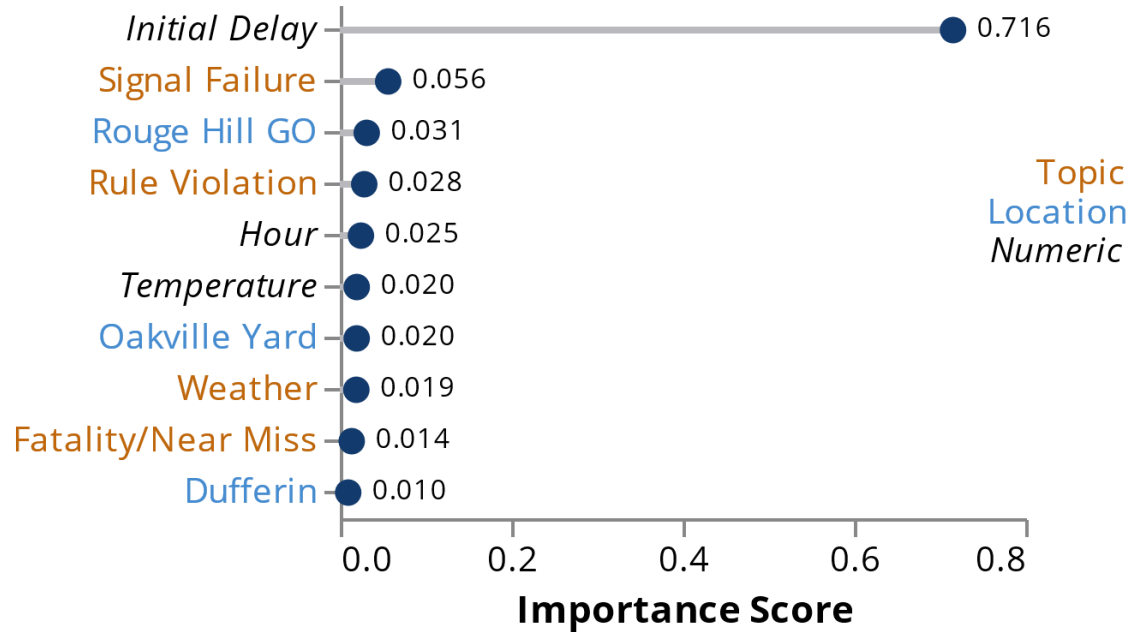
Emerging Event

Historical Events

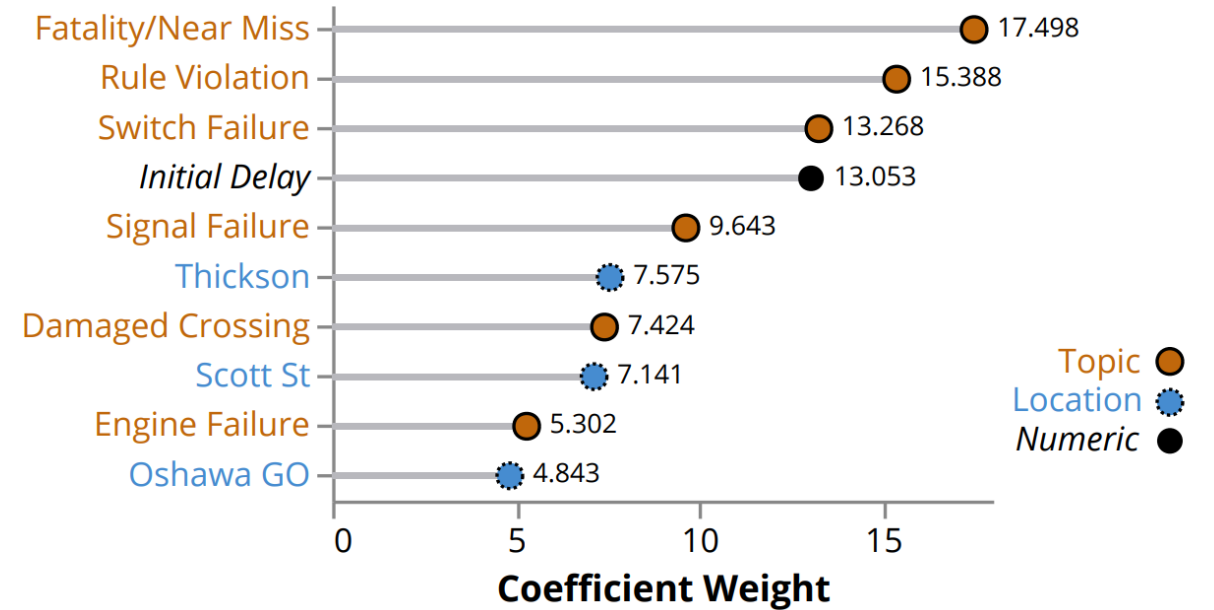


Making Predictions

Top 10 Important Features for Delay Prediction



Top 10 Coefficient Weights for Elastic Net Prediction



Prediction Method	NRMSE- σ
Random Forest Regression	0.88
Elastic Net	0.87
Departure Delay	1.06
Median Delay	1.02
Mean Delay	1.00

Future Work

- Combining delay logs and location-based data (GPS)
- Studying network effects and delay propagation
- Using historical incidents to run response scenarios
- Developing on-the-fly prescriptive methods
- Simulating the network and applying realistic disruptions

Questions?

Thank you to Metrolinx!